What's New in Eyefinity Practice Management 10.1

Eyefinity announces the newest version of Eyefinity Practice Management. This updated version improves upon Eyefinity Practice Management's robust attributes and offers useful new features and expanded functionality. Log on to the Eyefinity Support Community to submit any enhancement questions.

For more information on how to use the new features, see the *Eyefinity Practice Management Front Office User's Guide*, *Eyefinity Practice Management Claims Management User's Guide*, and *Eyefinity Practice Management Administration User's Guide*. You can also view this information in the online Help available at the Help button in Eyefinity Practice Management.

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Front Office Enhancements

Eyefinity Practice Management 10.1 Front Office includes enhancements to the following areas:

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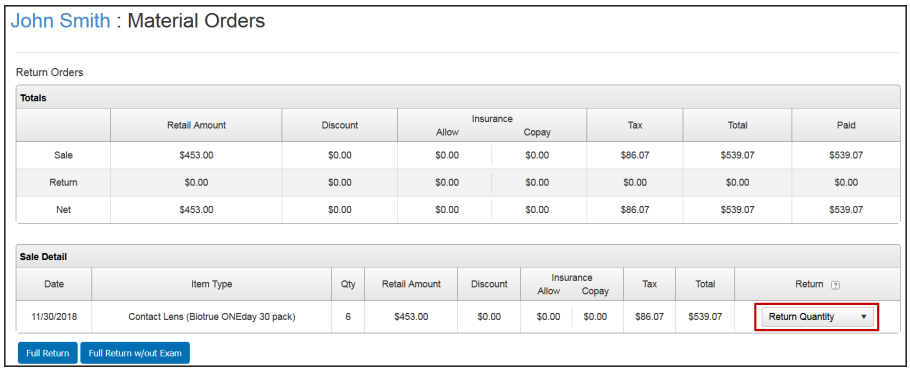
Contact Lens Returns

This change adds flexibility to your contact lens returns.

You can now process returns for individual boxes of contact lenses.

NOTE You can return individual boxes from non-insurance/private pay orders only.

1. On the left side of the Demographics screen, click **Material Orders**.
2. Locate the order in the Invoiced Orders grid and select **Return** from the **Actions** drop-down menu.
3. Select the number of boxes you are returning from the **Return Quantity** drop-down list.



The Return column changes to show that the order was Returned Partially.

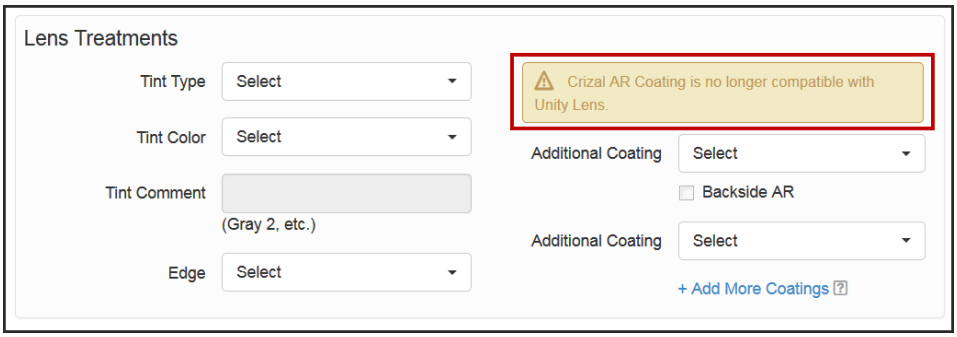
4. Click **Save**.

   The Confirm window opens. Complete the return as you normally would.

Eyeglass Lens Attributes

This change helps prevent on hold orders due to incompatible lens selections.

When you create an eyeglass order using Unity lenses, the system now prevents you from selecting the incompatible Crizal anti-reflective coating. Only compatible options are listed in the Coating drop-down list on the Choose Lenses screen. A reminder message also appears in the Lens Treatments area.

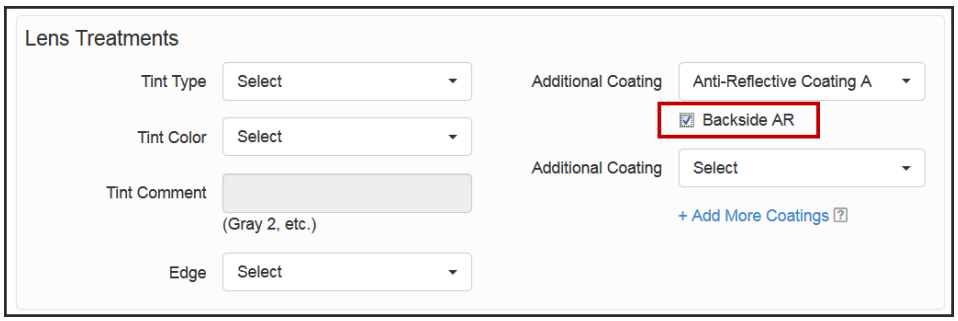


Backside Anti-Reflective Coatings

This enhancement makes it easier to place electronic lab orders for sunglasses with backside anti-reflective coatings.

You can now select to add backside anti-reflective coatings when adding lenses to an eyeglass order.

1. On the **Choose Lenses** screen, under **Lens Treatments**, select an anti-reflective coating from the **Additional Coating** drop-down list.
2. Select the **Backside AR** check box.

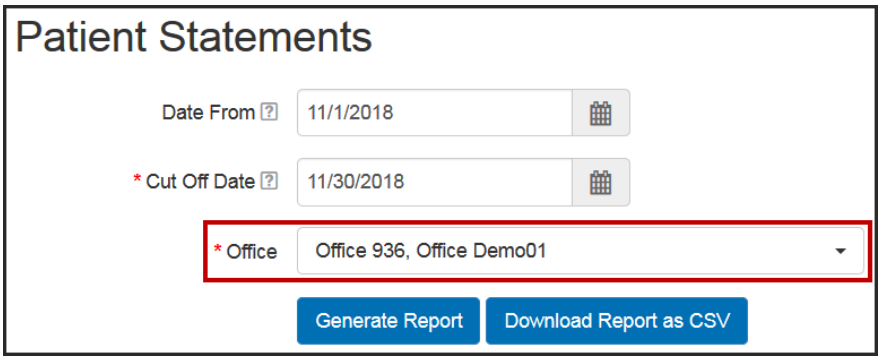


3. Complete the order as you normally would. The backside anti-reflective coating information is transmitted to the lab along with the order.

Patient Statements by Office

This enhancement enables staff in multi-location practices to print statements for their individual offices.

You can now select to print patient statements for specific offices. Previously, the report could generate statements for all offices in your company only.

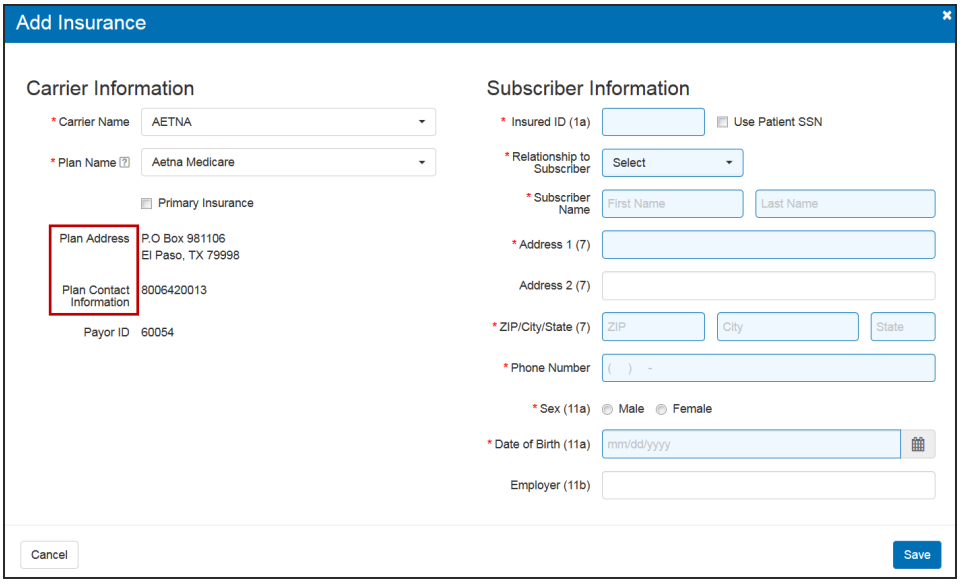


Administration has also been enhanced to allow you to select the Address to Display on Patient Statements.

Add/Edit Insurance

This change makes it easier to match the patient's insurance card to the information displayed in your system.

The Add Insurance and Edit Insurance windows now display the insurance plan address and contact information instead of the carrier address and contact information.

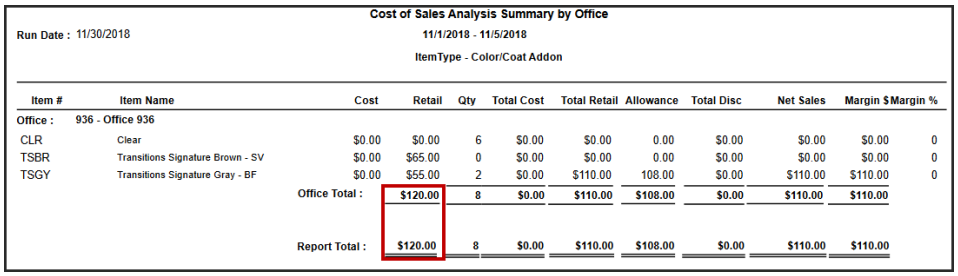


Financial Reports

The following financial reports have minor changes that improve consistency between reports. No changes were made to the data contained in the reports.

Cost of Sales Analysis Summary by Office Report

- Totals now appear under the Retail column.



Cost of Sales Analysis Summary by Office

Run Date : 11/30/2018

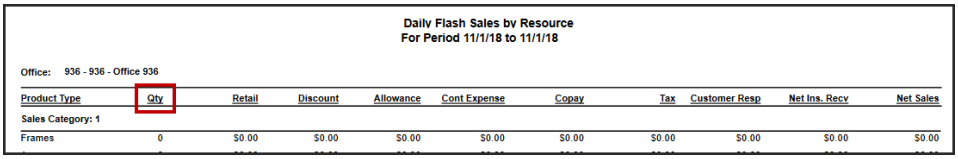
11/1/2018 - 11/5/2018

ItemType - Color/Coat Addon

Item #	Item Name	Cost	Retail	Qty	Total Cost	Total Retail	Allowance	Total Disc	Net Sales	Margin $	Margin %
Office :	936 - Office 936										
CLR	Clear	$0.00	$0.00	6	$0.00	$0.00	0.00	$0.00	$0.00	$0.00	0
TSBR	Transitions Signature Brown - SV	$0.00	$65.00	0	$0.00	$0.00	0.00	$0.00	$0.00	$0.00	0
TSGY	Transitions Signature Gray - BF	$0.00	$55.00	2	$0.00	$110.00	108.00	$0.00	$110.00	$110.00	0
	Office Total :		$120.00	8	$0.00	$110.00	$108.00	$0.00	$110.00	$110.00	
	Report Total :		$120.00	8	$0.00	$110.00	$108.00	$0.00	$110.00	$110.00	

Daily Flash Sales by Resource

- The # column is now labeled Qty.



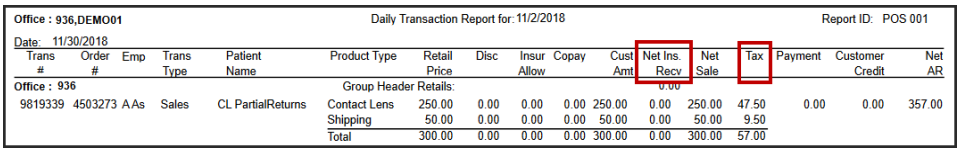
Daily Flash Sales by Resource
For Period 11/1/18 to 11/1/18

Office: 936 - 936 - Office 936

Product Type	Qty	Retail	Discount	Allowance	Cont Expense	Copay	Tax	Customer Resp	Net Ins. Recv	Net Sales
Sales Category: 1										
Frames	0	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00

Daily Transaction Sales Report

- The Insur AR column is now labeled Net Ins. Recv.
- The Sales Tax column is now labeled Tax.



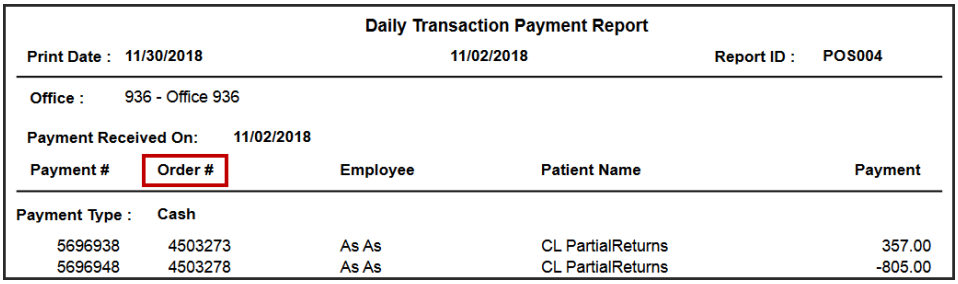
Office : 936,DEMO01 — Daily Transaction Report for: 11/2/2018 — Report ID: POS 001

Date: 11/30/2018

Trans #	Order #	Emp	Trans Type	Patient Name	Product Type	Retail Price	Disc	Insur Allow	Copay	Cust Amt	Net Ins. Recv	Net Sale	Tax	Payment	Customer Credit	Net AR
Office : 936					Group Header Retails:						0.00					
9819339	4503273	A As	Sales	CL PartialReturns	Contact Lens	250.00	0.00	0.00	0.00	250.00	0.00	250.00	47.50	0.00	0.00	357.00
					Shipping	50.00	0.00	0.00	0.00	50.00	0.00	50.00	9.50			
					Total	300.00	0.00	0.00	0.00	300.00	0.00	300.00	57.00			

Daily Transaction Payment Report

- The Order Numbers column is now labeled Order #.



Daily Transaction Payment Report

Print Date : 11/30/2018 — **11/02/2018** — **Report ID : POS004**

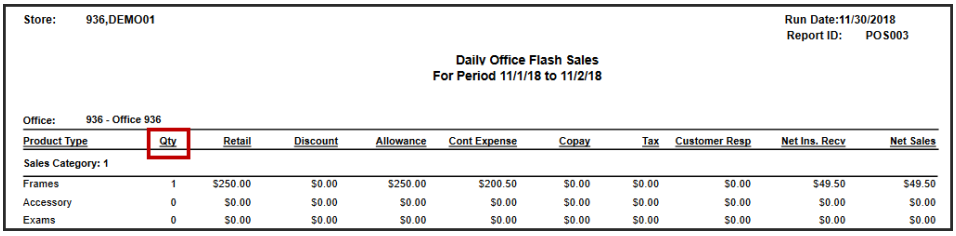
Office : 936 - Office 936

Payment Received On: **11/02/2018**

Payment #	Order #	Employee	Patient Name	Payment
Payment Type :	**Cash**			
5696938	4503273	As As	CL PartialReturns	357.00
5696948	4503278	As As	CL PartialReturns	-805.00

Office Flash Sales Report

- The # column is now labeled Qty.



Store: 936,DEMO01 — Run Date:11/30/2018 — Report ID: POS003

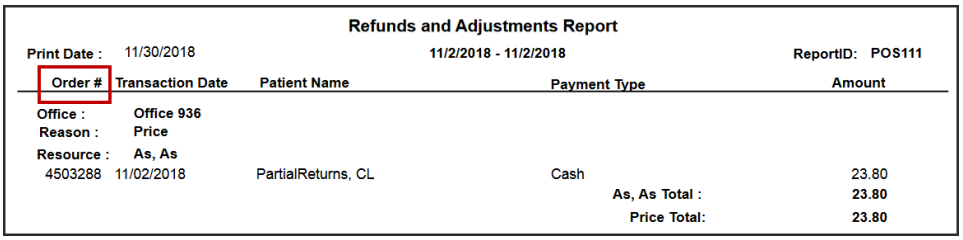
Daily Office Flash Sales
For Period 11/1/18 to 11/2/18

Office: 936 - Office 936

Product Type	Qty	Retail	Discount	Allowance	Cont Expense	Copay	Tax	Customer Resp	Net Ins. Recv	Net Sales
Sales Category: 1										
Frames	1	$250.00	$0.00	$250.00	$200.50	$0.00	$0.00	$0.00	$49.50	$49.50
Accessory	0	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Exams	0	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00

Refunds and Adjustments Report

- The Order ID column is now labeled Order #.



Refunds and Adjustments Report

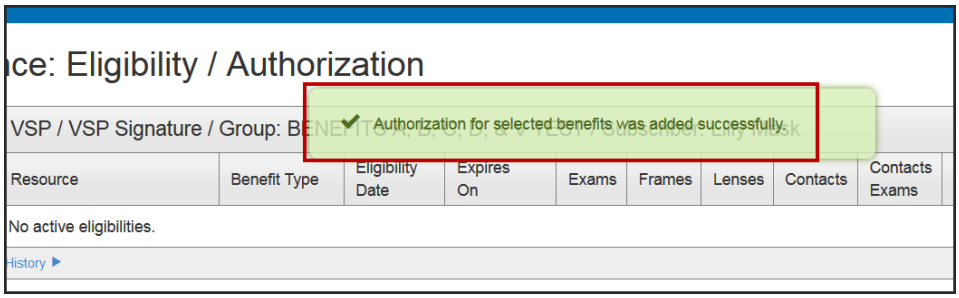
Print Date : 11/30/2018 — **11/2/2018 - 11/2/2018** — **ReportID: POS111**

Order #	Transaction Date	Patient Name	Payment Type	Amount
Office :	**Office 936**			
Reason :	**Price**			
Resource :	**As, As**			
4503288	11/02/2018	PartialReturns, CL	Cash	23.80
			As, As Total :	**23.80**
			Price Total:	**23.80**

VSP Eligibility/Authorization

This enhancement reduces the number of clicks required to pull a VSP authorization.

You are no longer required to click OK in a success message window when you obtain a VSP authorization. The success confirmation now appears as a brief message on screen that disappears without action from you.



Administration Enhancement

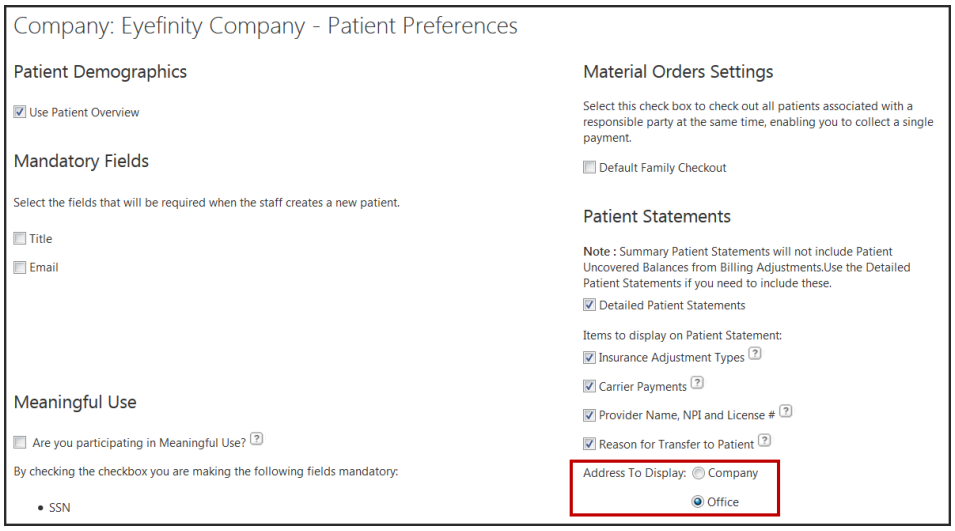
Eyefinity Practice Management 10.1 Administration includes enhancements to the following area:

- Address to Display on Patient Statements, 6

Address to Display on Patient Statements

You can now select whether to print the company address or office address on your patient statements. This setting applies to all offices in your company.

1. In Company: Setup, click **Preferences** and select **Patient**.
2. Under Patient Statements, select the **Address to Display**.
3. Click **Save**.



Fixed Issues

Eyefinity Practice Management 10.1 fixes issues in the following areas:

- Front Office, 7
- Claims Management, 7

Front Office

- Multiple-day holidays no longer cause issues with daily closing or prevent posting orders when you return to the office.
- In New Exam, the Save button is now disabled after you click it. Previously, the system would create duplicate exams if you clicked Save more than once.
- Multi-focal prescriptions converted to reading or distance prescriptions no longer incorrectly revert back when you edit an order.

Claims Management

- VSP claims no longer go on hold when a manual authorization is entered for patients with the last 4 SSN digits as their Insured ID. Previously, these claims would go on hold with the message "member ID doesn't match the ID on the authorization."