

Submitting eLab Orders for Maui Jim Sun & Clear Lenses

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This job aid provides instructions to Maui Jim-authorized retailers on how to submit private-pay orders for the following Maui Jim lenses on eLab:

- MauiBrilliant™ sun lenses
- Maui Evolution® sun lenses
- Polycarbonate sun lenses
- Clear ophthalmic lenses

Adding the Maui Jim Lab

This section explains how to add the Maui Jim Lab (0584) to your lab list. All Maui Jim lens and sunglass frame orders must be submitted to this lab.

NOTE

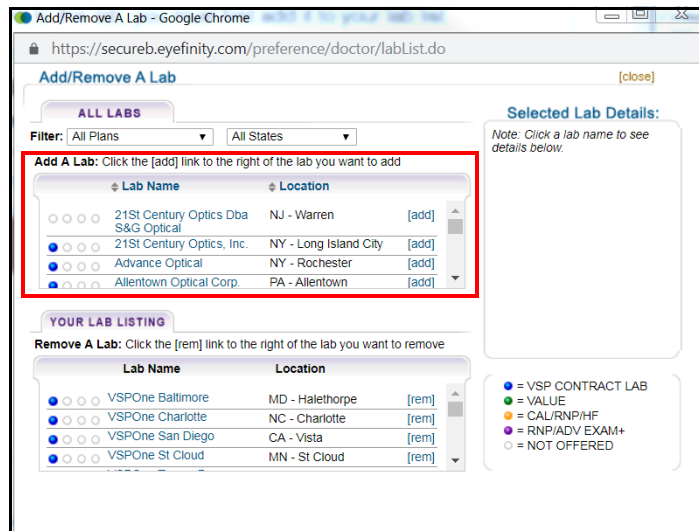
You only need to complete the instructions in this section one time; after that, the Maui Jim Lab will be available for you to select on eLab and eClaim orders.

1. Log into [Eyefinity.com](https://www.eyefinity.com).
2. Click the **eLAB** tab.

3. Click **Add/Remove a Lab** on the left side of the screen.

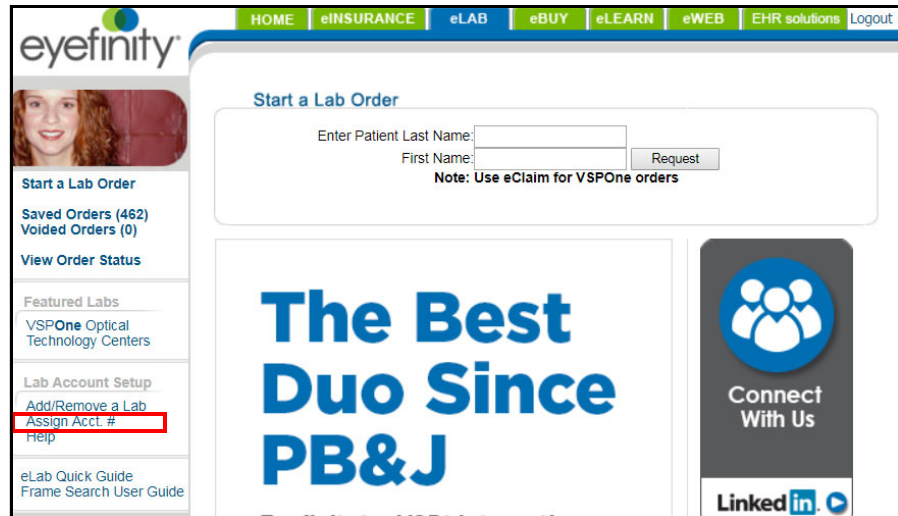


4. Scroll through the Add A Lab list and click **[add]** next to the **Maui Jim Lab**.

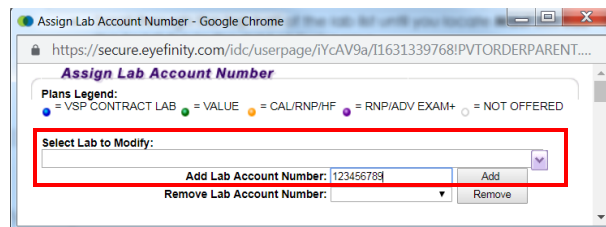


5. Click **[close]** in the top right corner of the Add/Remove A Lab window.

- Click **Assign Acct. #** on the left side of the screen.



- Select **Maui Jim Lab** from the **Select Lab to Modify** drop-down menu.
- Type your location's Maui Jim account number in the **Add Lab Account Number** text box and click **Add**.



- Close the Assign Lab Account Number window.

Ordering Sun Lenses

This section explains how to order Maui Jim MauiBrilliant™, Maui Evolution 1.60®, and polycarbonate sun lenses.

NOTE eLab invoices are not forwarded to insurance companies for claim processing. These instructions are for out-of-pocket orders *only*.

View the [Maui Jim Prescription Sunglasses FAQs](#) for answers to lens, customization, frame, and warranty questions.

1. Log into [Eyefinity.com](#).
2. Click the **eLAB** tab.
3. Click **Start a Lab Order** on the left side of the screen.

4. Type the **Patient Last Name**, **Patient First Name**, and **Date of Service**.

5. Select **Lab Finishing** from the **Lens Finishing** drop-down menu.
6. Select **Single Vision** or **Progressive** from the **Vision Type** drop-down menu.
7. Select one of the following options from the **Material** drop-down menu:

If the patient wants...	Select...
MauiBrilliant™	Trivex
Maui Evolution®	Plastic Hi Index
Polycarbonate	Polycarbonate

View the [Maui Jim Lens Reference Sheet](#) to see a visual reference that you can use to confirm the selections that you need to make in eLab in order to correctly order Maui Jim prescription lenses.

8. Select one of the following options from the **Lens** drop-down menu:

If the patient wants...	Select...
HCL® Bronze Lenses	Maui Jim w/Maui Jim AR Polarized Brown
Maui Rose® Lenses	Maui Jim w/Maui Jim AR Polarized Brown
Neutral Grey Lenses	Maui Jim w/Maui Jim AR Polarized Gray
Maui HT™ Green Lenses	Maui Jim w/Maui Jim AR Polarized Green
Blue Hawaii Lenses	Maui Jim w/Maui Jim AR Polarized Gray (MauiBrilliant™ only)
MAUI Sunrise Lenses	Maui Jim w/Maui Jim AR Polarized Brown (MauiBrilliant™ only)

eyefinity [HOME](#) [eINSURANCE](#) [eLAB](#) [eBUY](#) [eLEARN](#) [eWEB](#) [EHR solutions](#) [Logout](#)

Lab Order Z8379300 Order Status In Progress

INVOICE

Patient Last Name Patient First Name

Date of Service Doctor
(mm/dd/yyyy)

Lab Services Lens Frame

LENS

Lens Finishing

Vision Type

Material

Lens

Lens Not Listed

One Lens

Balance Lens

Base Curve
R
L

9. Select one of the following options from the **Mirror/Ski Coat** drop-down menu:

If the patient wants...	Select...
Bi-Gradient for Neutral Grey	Silver Double Gradient
Bi-Gradient for Maui Rose®	Silver Double Gradient
Bi-Gradient for Maui HT™ Green	Silver Double Gradient
Bi-Gradient for HCL® Bronze	Gold Double Gradient
Single Gradient for Neutral Grey (MauiBrilliant™ and Maui Evolution® only)	Silver Gradient Mirror
Single Gradient for Maui Rose® (MauiBrilliant™ and Maui Evolution® only)	Silver Gradient Mirror
Single Gradient for Maui HT™ Green (MauiBrilliant™ and Maui Evolution® only)	Silver Gradient Mirror
Single Gradient for HCL® Bronze (MauiBrilliant™ and Maui Evolution® only)	Gold Gradient Mirror
Blue Hawaii (MauiBrilliant™ only)	Blue Solid Mirror
MAUI Sunrise (MauiBrilliant™ only)	Pink Solid Mirror

The screenshot shows the 'eyefinity' eLab interface. At the top, there are navigation links: HOME, eINSURANCE, eLAB, eBUY, eLEARN, eWEB, EHR solutions, and Logout. Below this, the Lab Order number is Z8250389 and the Order Status is In Progress.

INVOICE

Patient Last Name: Smith, Patient First Name: John
 Date of Service: 06/17/2019 (mm/dd/yyyy), Doctor: TEST X TEST
 Lab Services: Lens, Frame

LENS

Lens Finishing: Lab Finishing
 Vision Type: Single Vision
 Material: Polycarbonate

Lens

Lens Not Listed: [Dropdown]
 One Lens: [Dropdown] Base Curve: R [], L []
 Balance Lens: [Dropdown]

Bevel

Bevel Not Listed: [Dropdown]

Tint Color

Tint Not Listed: [Dropdown]
 Tint Type: [Dropdown]
 No Sample Match Sample
 Lighten Darken
 Lighten or Darken by: [] %

A/R Coating

Description: [Dropdown]

Scratch Coating

Description: [Dropdown]

Glass Coating

Description: [Dropdown]

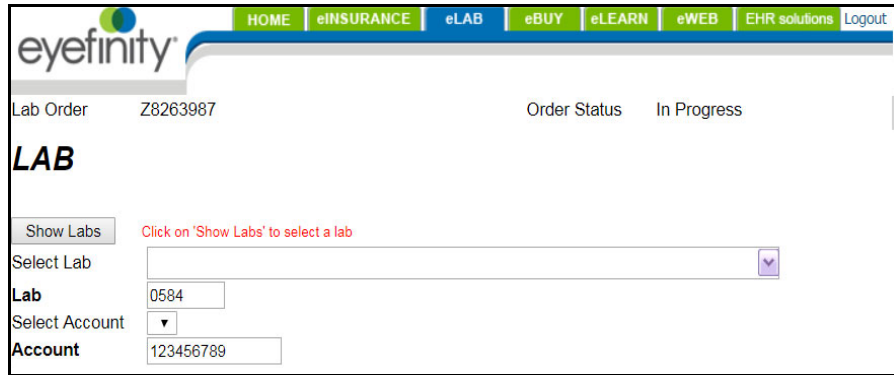
Mirror/Ski Coat

[Dropdown menu open showing options: Gold/Silver Mirror Coating, Gold Flash, Silver Flash, Solid Gold Mirror, Solid Silver Mirror, Gold Gradient Mirror, Silver Gradient Mirror, Ski/Other Color Mirror Coating, Gold Double Gradient, Silver Double Gradient, Blue Flash, Green Flash, Pink Flash, Red Flash, Blue Solid Mirror, Green Solid Mirror, Orange Solid Mirror]

UV

Press-on Prism []
 Nose Pads []
 Slab Off []

10. Click **Show Labs**.
11. Select the **Maui Jim Lab (0584)** that you added in “Adding the Maui Jim Lab” on page 1 from the **Select Lab** drop-down menu. All Maui Jim lens and sunglass frame orders must be submitted to this lab.
12. Verify that your Maui Jim account number appears in the **Account** text box.



eyefinity

HOME eINSURANCE eLAB eBUY eLEARN eWEB EHR solutions Logout

Lab Order Z8263987 Order Status In Progress

LAB

Show Labs Click on 'Show Labs' to select a lab

Select Lab

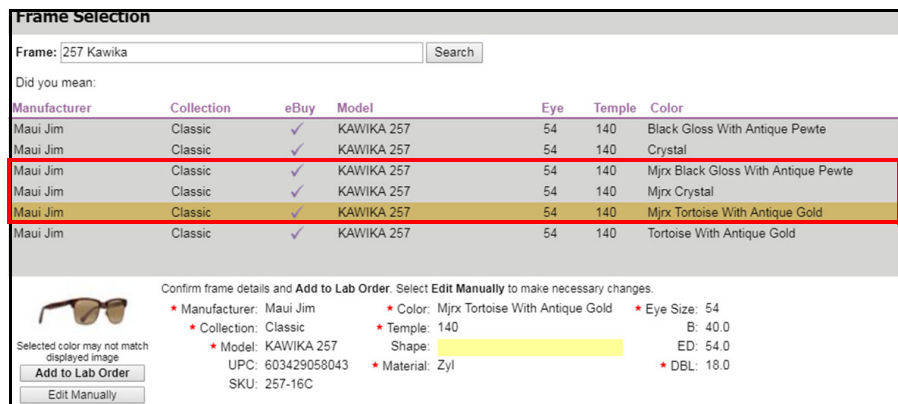
Lab 0584

Select Account

Account 123456789

13. Complete the **Prescription** section with the patient's Rx information.
14. Click **Search** next to the **Frame** field and search for and select a Maui Jim eBuy frame using the frame name or product number.

NOTE Frames for Maui Jim prescription orders must begin with “Mjrx” in the color description.




Frame Selection

Frame: 257 Kawika Search

Did you mean:

Manufacturer	Collection	eBuy	Model	Eye	Temple	Color
Maui Jim	Classic	✓	KAWIKA 257	54	140	Black Gloss With Antique Pewte
Maui Jim	Classic	✓	KAWIKA 257	54	140	Crystal
Maui Jim	Classic	✓	KAWIKA 257	54	140	Mjrx Black Gloss With Antique Pewte
Maui Jim	Classic	✓	KAWIKA 257	54	140	Mjrx Crystal
Maui Jim	Classic	✓	KAWIKA 257	54	140	Mjrx Tortoise With Antique Gold
Maui Jim	Classic	✓	KAWIKA 257	54	140	Tortoise With Antique Gold

Confirm frame details and **Add to Lab Order**. Select **Edit Manually** to make necessary changes.

 Selected color may not match displayed image

Add to Lab Order **Edit Manually**

- Manufacturer: Maui Jim
- Collection: Classic
- Model: KAWIKA 257
- UPC: 603429058043
- SKU: 257-16C
- Color: Mjrx Tortoise With Antique Gold
- Temple: 140
- Shape: [Yellow Highlight]
- Material: Zyl
- Eye Size: 54
- B: 40.0
- ED: 54.0
- DBL: 18.0

NOTE Maui Evolution 1.60® and polycarbonate lenses are available only with specific Maui Jim frames; however, eLab does *not* validate that you selected lenses sold with those frames. Before submitting your eLab order, ensure that you have selected lenses and frames that can be sold together!

15. Select one of the following options from the **Supplier** drop-down menu. Do *not* select Lenses Only as the Maui Jim lab will not ship unmounted lenses.
 - If this is a new complete order, select **Lab Supplied**. You will not ship a frame to the Maui Jim lab.
 - If your office is shipping a frame to the Maui Jim lab that the patient has previously paid for or is paying for now with out-of-pocket dollars, select **Patient Supplied - To Come**.
 - If your office is shipping a frame to the Maui Jim lab that the patient has paid for using their frame insurance benefits, select **Doctor Supplied - To Come**.
16. Do *not* select the Lab Special Instructions check box. Although you will be able to view any special instructions that you record in eLab on the order reports, they will not be sent to the Maui Jim lab.
17. Click **Submit Lab Order and Continue** to complete the order.

The screenshot shows the eyefinity eLab interface for a Lab Order (Z8250389) with an Order Status of 'In Progress'. The main section is titled 'PRESCRIPTION' and contains fields for Sphere, Cylinder, Axis, Add, Distant, Near, Binocular PD, and Monocular PD. There are also checkboxes for 'Plano Lenses', 'Segment Height' (Bottom of Frame or Geometric Center), and 'Optical Center Height' (Bottom of Frame or Geometric Center). Below this is the 'FRAME' section, which includes a 'Supplier' dropdown menu (set to 'Lab Supplied'), a 'Frame' text input field with a search button, and a 'Help' link. The 'eBUY EXPRESS' logo is visible, along with a link to 'Learn how to order frames from this form with eBuy Express'. At the bottom, there is a 'Lab Special Instructions' section with a checkbox and a text area, and a 'Submit Lab Order and Continue' button highlighted with a red box. The footer contains links for Privacy and Security Policy, Customer Care, System Requirements, Terms and Conditions, Notice of Privacy Practices, BAA, and copyright information for Eyefinity, Inc.

Ordering Clear Lenses

View the [Maui Jim Prescription Sunglasses FAQs](#) for answers to lens, customization, frame, and warranty questions.

This section explains how to order Maui Jim clear ophthalmic lenses.

NOTE eLab invoices are not forwarded to insurance companies for claim processing. These instructions are for out-of-pocket orders *only*.

1. Log into [Eyefinity.com](#).
2. Click the **eLAB** tab.
3. Click **Start a Lab Order** on the left side of the screen.

4. Type the **Patient Last Name**, **Patient First Name**, and **Date of Service**.

5. Select **Lab Finishing** from the **Lens Finishing** drop-down menu.
6. Select one of the following options from the **Vision Type** drop-down menu:

If the patient wants...	Select...
Single Vision design	Single Vision
Maui Jim	Near Variable Focus
MauiPassport™ Office design	

View the [Maui Jim Lens Reference Sheet](#) to see a visual reference that you can use to confirm the selections that you need to make in eLab in order to correctly order Maui Jim prescription lenses.

If the patient wants...	Select...
Maui Jim	Progressive
MauiPassport™	
Everyday design	

7. Select one of the following options from the **Material** drop-down menu:

If the patient wants...	Select...
1.67 Maui Blue Light Protect (HEV)	Plastic Hi Index
1.67 Maui High Contrast	Plastic Hi Index
1.67 Clear	Plastic Hi Index
Trivex	Trivex
1.60 Clear	Plastic Hi Index
Polycarbonate	Polycarbonate

8. Select one of the following options from the **Lens** drop-down menu:

NOTE If you selected Near Variable Focus in step 6, select a lens with a Maui Jim Office design.

If the patient wants...	Select...
1.67 Maui Blue Light Protect (HEV)	Maui Jim w/Maui Jim AR 1.67 - Clear
1.67 Maui High Contrast	Maui Jim w/Maui Jim AR 1.67 - Clear
1.67 Clear	Maui Jim w/Maui Jim AR 1.67 - Clear
Trivex	Maui Jim w/Maui Jim AR - Clear
1.60 Clear	Maui Jim w/Maui Jim AR 1.60 - Clear
Polycarbonate	Maui Jim w/Maui Jim AR - Clear

The screenshot shows the eyefinity eLab interface. At the top, there is a navigation bar with links for HOME, eINSURANCE, eLAB, eBUY, eLEARN, eWEB, EHR solutions, and Logout. Below the navigation bar, the Lab Order number is Z8379300 and the Order Status is In Progress. The main section is titled INVOICE and contains the following fields:

- Patient Last Name: Smith
- Patient First Name: John
- Date of Service: 07/16/2019 (mm/dd/yyyy)
- Doctor: TEST X TEST
- Lab Services: Lens, Frame

Below the invoice section is the LENS configuration section, which is highlighted with a red box. It contains the following fields:

- Lens Finishing: Lab Finishing
- Vision Type: Single Vision
- Material: Trivex
- Lens: (empty dropdown menu)
- Lens Not Listed: (empty dropdown menu)
- One Lens: (empty dropdown menu)
- Balance Lens: (empty dropdown menu)
- Base Curve: R (empty input field), L (empty input field)

- If you are ordering a 1.67 Clear Maui High Contrast lens, select **Gray 1** from the **Tint Color** drop-down menu.

The screenshot shows the 'LENS' configuration form. The 'Tint Color' dropdown menu is open, displaying a list of options: Brown 1, Brown 2, Brown 3, Crux A, Crux AX, G 15, Gray 1 (highlighted in blue), and Gray 2. Other form fields include Lens Finishing (Lab Finishing), Vision Type (Single Vision), Material (Plastic Hi Index), Lens (Any Single Vision 1.67 (Lab Choice) - Clear), and various options for Bevel, Edge, and UV protection.

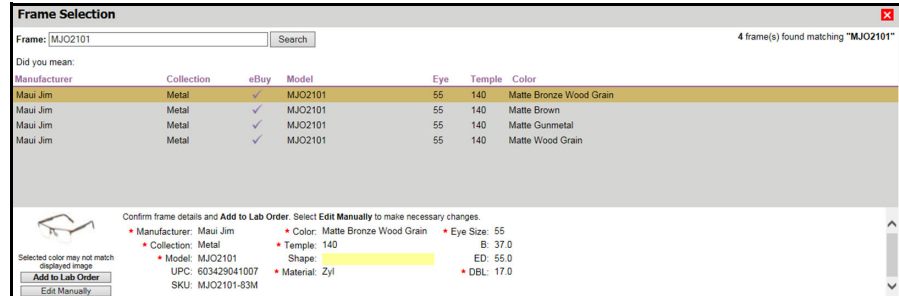
- If you are ordering a 1.67 Clear Maui High Contrast lens, select **Plastic Dyes - Solid (except Pink 1 & 2)** from the **Tint Type** drop-down menu.

The screenshot shows the 'LENS' configuration form. The 'Tint Type' dropdown menu is open, displaying the option 'Plastic Dyes - Solid (except Pink 1 & 2)' which is highlighted with a red box. The 'Tint Color' is set to 'Gray 1'. Other form fields are consistent with the previous screenshot.

- Click **Show Labs**.
- Select the **Maui Jim Lab (0584)** that you added in “[Adding the Maui Jim Lab](#)” on page 1 from the **Select Lab** drop-down menu. All Maui Jim lens and sunglass frame orders must be submitted to this lab.
- Verify that your Maui Jim account number appears in the **Account** text box.

The screenshot shows the 'eyefinity' website interface. At the top, there are navigation links: HOME, eINSURANCE, eLAB, eBUY, eLEARN, eWEB, EHR solutions, and Logout. Below the navigation, the 'Lab Order' is Z8263987 and the 'Order Status' is 'In Progress'. The 'LAB' section includes a 'Show Labs' button and a message: 'Click on 'Show Labs' to select a lab'. The 'Select Lab' dropdown menu is open, showing '0584' selected. Below that, the 'Lab' field contains '0584', the 'Select Account' dropdown is open, and the 'Account' field contains '123456789'.

14. Complete the **Prescription** section with the patient's Rx information.
15. Click **Search** next to the **Frame** field and search for and select an eBuy frame using the Maui Jim SKU number.



16. Select one of the following options from the **Supplier** drop-down menu. Do *not* select Lenses Only as the Maui Jim lab will not ship unmounted lenses.
 - If this is a new complete order, select **Lab Supplied**. You will not ship a frame to the Maui Jim lab.
 - If your office is shipping a frame to the Maui Jim lab that the patient has previously paid for or is paying for now with out-of-pocket dollars, select **Patient Supplied - To Come**.
 - If your office is shipping a frame to the Maui Jim lab that the patient has paid for using their frame insurance benefits, select **Doctor Supplied - To Come**.
17. Follow the instructions below in regards to special instructions for the lab:
 - If you are ordering 1.67 Maui Blue Light Protect (HEV) lenses, select the **Lab Special Instructions** check box, select **Other** from the drop-down menu, and type **HEV** in the text box.
 - If you are ordering any other Maui Jim lens, do *not* select the Lab Special Instructions check box. Although you will be able to view any special instructions that you record in eLab on the order reports, they will not be sent to the Maui Jim lab.

18. Click **Submit Lab Order and Continue** to complete the order.

The screenshot shows the Eyefinity eLab interface. At the top, there is a navigation bar with links for HOME, eINSURANCE, eLAB, eBUY, eLEARN, eWEB, EHR solutions, and Logout. Below the navigation bar, the Lab Order number is Z8250389 and the Order Status is In Progress. The main section is titled **PRESCRIPTION** and contains fields for Sphere, Cylinder, Axis, Add, Distant, and Near vision. There are also radio buttons for Binocular PD and Monocular PD, and a checkbox for Plano Lenses. Below the prescription section, there are fields for Segment Height and Optical Center Height, with radio buttons for Bottom of Frame and Geometric Center. The next section is for Horizontal and Vertical Prism, with radio buttons for In/Out and Up/Down. There are also fields for Safety Thickness and Specified Thickness. The **FRAME** section includes a Supplier dropdown menu (set to Lab Supplied) and a Frame text input field with a search button. Below the frame section, there is an eBUY Express logo and a link to learn how to order frames. The Lab Special Instructions section has a checkbox and a text area. At the bottom, there are buttons for Cancel, Save, and Submit Lab Order and Continue. The footer contains links for Privacy and Security Policy, Customer Care, System Requirements, Terms and Conditions, Notice of Privacy Practices, and BAA, along with the copyright notice for Eyefinity, Inc.