



# Welcome! The Adventure Begins.

Moving to the cloud is a bit like climbing a mountain or starting a fitness program. Success is tied directly to your commitment. Personal support, coordinated teamwork, and accountability are what drive results. The unfamiliar may seem daunting. With the right tools, a trusted roadmap, a long-term plan, and knowledgeable guides, you will achieve your goals with Eyefinity®.

## Lean into Success

Experience matters. With Eyefinity you have more than 30 years in the industry, a large network of users, private online user groups, and a personalized onboarding program. By combining our experience in the delivery of software products with the experience you have in the delivery of patient care, you'll achieve long term gains and a new level of efficiency in your practice. We make sure you have the confidence needed to accelerate adoption and track success.

IT'S AN ONGOING PROCESS  
AND WE'LL BE HERE EVERY  
STEP OF THE WAY.

# Succeed as a Team

At Eyefinity, customers are like family. This difference is especially noticeable with our approach to education, where it's not about "start to finish," it's about continuous optimization of your investment. Our motto: Initiate. Adopt. Master. Excel. It's an ongoing process and we'll be with you every step of the way.



## Get Your Learn On

For new customers, our innovative onboarding program is designed to meet the specific needs of your practice and your team. Our dedicated Client Advisors, Software Educators, and Resource Coordinators conduct a thorough assessment of your practice and build a learning track to help you meet your goals.

We believe in the power of your team. The challenges and questions we hear from customers in the trenches have helped us develop our "Train the Trainer" program which can be considered a booster shot following the onboarding process.

For customers that are working in their system and looking for extended education, Eyefinity offers a range of options including eLearnings, video tutorials, private one-on-one courses, and onsite trainings.

For a weekend intensive, plan to attend one of our Education Conferences and experience peer-to-peer learning over a two-day event.



## Soar with Support

Eyefinity customer support is ready to assist you as needed. Most of our customer support representatives have taken CPO training and many are CPO certified, which means they not only understand the software, but how it works in your practice. For those who enjoy the immediacy of online interaction, we offer the Eyefinity Online Support Community.

### Interested in moving to the cloud?

Call us at [800.269.3666](tel:800.269.3666)  
or email [sales@eyefinity.com](mailto:sales@eyefinity.com).

### Already a customer?

Email us to learn more about training and onboarding at [training@eyefinity.com](mailto:training@eyefinity.com)

Register for your next Education Conference at [www.eyefinity.com/edconf](http://www.eyefinity.com/edconf)

## THE EYEFINITY ADVANTAGE

- Innovative onboarding and education programs
- Assessment of the unique needs of your practice
- Dedicated Client Advisors, Software Educators, and Resource Coordinators
- Customized plans for a smooth transition
- Continuous education opportunities throughout the U.S.
- Variety of learning modalities
- Industry-certified trainers and customer support team
- Virtual user groups to learn from your peers
- Train the Trainer program
- Educational Conferences
- Online Communities